



**LAUREA**  
UNIVERSITY OF APPLIED SCIENCES  
*Together we are stronger*

# Students Get to Know about Workplace Knowledge Practices

European Conference on Information Literacy (ECIL),  
Saint-Malo, France 18.-21.9.2017

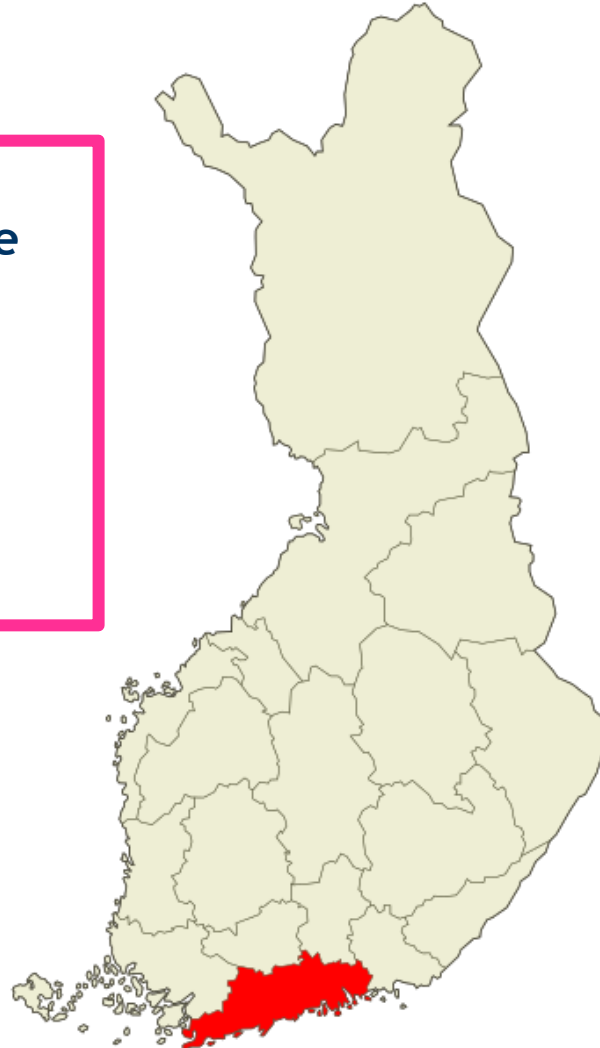
Kaisa Puttonen, Laurea University of Applied Sciences Library, Finland

# LAUREA INFORMATION AND PUBLICATIONS SERVICES



**6 Campus Libraries in The Greater Helsinki Metropolitan Area**

**8000 students, 500 staff  
(library staff 17)**



**Books printed 120,000 /  
e-books 120,000**

**200,000 library visits**

**360,000 loans**

## CHANGES IN

- ✓ Working environment
  - ✓ Working culture
- ✓ Students information behaviour

- ▶ How can we know what's going on in the working life of our graduates?
  - find out
- ▶ How can we pass this information to students?
  - change IL guidance

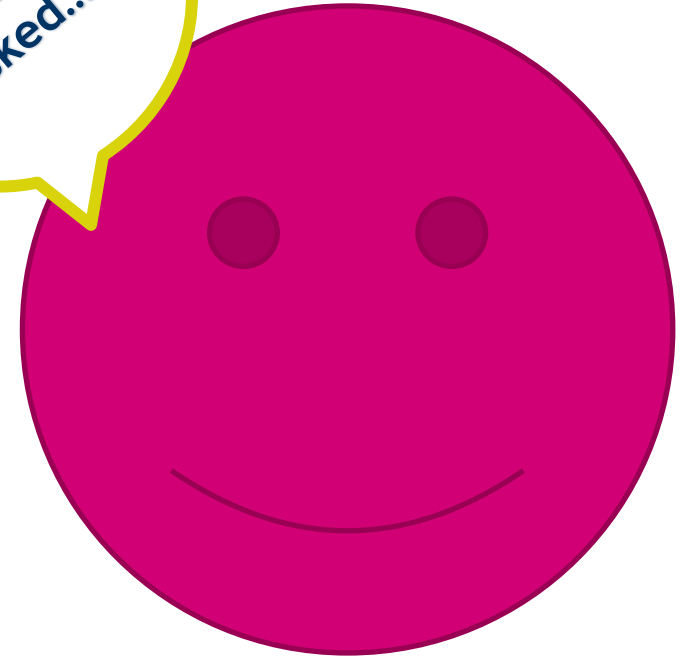
# FIND OUT FROM THOSE WHO KNOW IN PRACTICE



**LIBRARIAN**

How about  
your  
knowledge  
practices  
at work?

Glad you  
asked....



**ALUMNI**

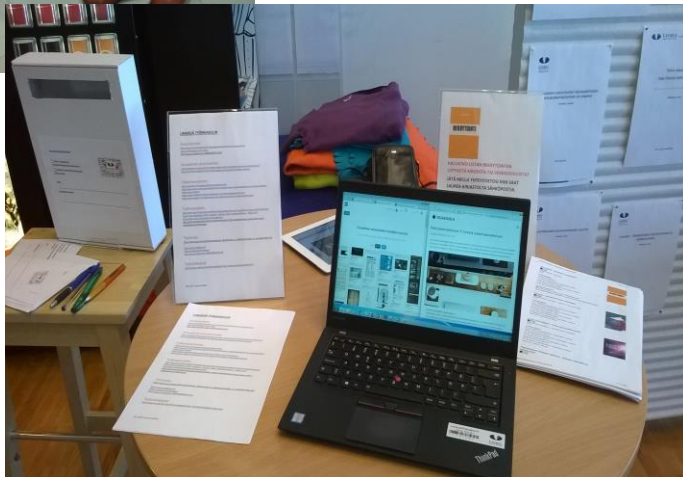
# FIND OUT TOGETHER WITH LAUREA ALUMNI RELATIONS COORDINATOR



## JOINT ACTIVITIES:



- ✓ Pop up libraries in alumni events
- ✓ Library staff member in Laurea alumni activities development group
- ✓ Alumni lecturer database
- ✓ Building relations via alumni marketing channels



# FIND OUT TOGETHER IN LAUREA LIBRARY WORKPLACE IL TEAM

- ✓ Analyses of Laurea publications, e.g. My Laurea (stories by alumni)
- ✓ Looking at current research
- ✓ Participation in projects related to students & working life





## Respository "Handling information in daily work" on wiki

- ✓ Alumni **interviews**
- ✓ Alumni **seminars**

- Information sources in daily work
- Professional networks
- Keeping up professional expertise
- What should be taught to students
- Library-alumni collaboration

## Partner libraries' workplace IL group

- ✓ Develop IL guidance



Tämä on Laurean ja Metropolian kirjastojen yhteinen wikityötilä.

Tavoitteena on olla entistä paremmin selvillä työelämän tiedontarpeista ja kehittää kirjaston palveluja, esim. tiedonhaun ja tiedonlähteiden opetusta. Haluamme selvittää ja tehdä näkyväksi mitä voimme tarjota työelämälle ja korkeakoulusta valmistuneille.

Haastattelujen tarkoituksena on kartoittaa minkälaisia tiedonlähteitä työelämässä olevat tarvitsevat.

Ylläpitäjän / päivittäjän oikeudet saat Päivi Karhumetsän kautta Metropolialta.

### Haastattelut

- [Haastattelurunko 2017](#)
- [Haastattelut ja kysymykset 2016](#) - Laurean ja Metropolian alumnien haastattelut keväällä 2016.
- [Haastattelut 2017](#)
- [Työelämähaastattelut 2008](#)

### Seminaarit

- [Tieto hallussa arkityössä](#) - Vinkkejä työelämästä- Laurean ja Metropolian kirjaston yhteinen aamupäivä 25.5.2016
- [Tieto hallussa arkityössä](#) - Vinkkejä työelämästä 2 - Laurean ja Metropolian kirjaston yhteinen aamupäivä 6.6.2017

# PASSING INFORMATION TO STUDENTS NOW



**LAUREA**  
UNIVERSITY OF APPLIED SCIENCES  
*Together we are stronger*

## ✓ Laurea LibGuides a tool for students and alumni

Nursing: Other resources

The screenshot shows a web interface with a navigation bar at the top containing buttons for Home, Books, Journals & articles, Theses, Legislation, authorities, statistics, Other resources (highlighted), and eHealth. Below the navigation bar is a main content area with a 'Databases' section on the left and three sidebar sections on the right. The 'Databases' section lists several Finnish health-related organizations. The sidebar sections are 'Hotus - Nursing Research Foundation' with a 'Publications' link, 'EU' with a 'Healthcare in the EU' link, and 'WHO' with a 'Health topics' link.

Home Books Journals & articles Theses Legislation, authorities, statistics **Other resources** eHealth

**Databases**

- **Fimea - Finnish Medicines Agency**  
Fimea's regulations, guidelines and decisions in the Legislation section.
- **Finnish Institute of Occupational Health - TTL**  
Conference Publications, Dissertations etc.
- **Valvira - National Supervisory Authority for Welfare and Health**  
Guides, reports, legislation etc..
- **The Family Federation of Finland (Väestöliitto)**  
Research and Library services
- **LocalFinland.fi - the Association of Finnish Local and Regional Authorities (Kuntaliitto)**  
Publications, statistics etc.
- **Pharmaceutical Information Centre Ltd (Lääketietokeskus)**  
Info about services, products (Pharmaca Fennica ©, Kodin Lääkeopas™, Lääkekortti.fi, Lääkeinfo.fi) and pharmaceutical seminars.

**Hotus - Nursing Research Foundation**

- **Publications**

**EU**

- **Healthcare in the EU**

**WHO**

- **Health topics**

## ✓ Videos for students: alumni describe information practices at work

## ✓ Knowledge sharing, networks & OA brought up in IL guidance



# FUTURE PLANS

- ▶ Develop subject specific LibGuides further with information sources supporting working life
- ▶ Additional page to LibGuides with general working life IL skills
- ▶ Check list about working life practices when students are trainees
- ▶ Alumni video interviews by students during multimedia course
- ▶ Continue current actions



# OBSERVATIONS



- ✓ Importance of professional networks in daily work
- ✓ Important to find about knowledge practices when starting in a new job
- ✓ Identify key persons in info flow
- ✓ Information sources taught at universities often differ from those used in daily work
- ✓ Open access information by organizations are not well known
- ✓ Alumni feel it is difficult to manage the information flow

Also libraries have  
responsibility to enhance  
skills needed at work  
after graduation

THANK YOU!

[kaisa.puttonen@laurea.fi](mailto:kaisa.puttonen@laurea.fi)

